# **INSTALLATION INSTRUCTIONS** GLENWALL<sup>®</sup> VORMAX<sup>®</sup> WALL-MOUNTED TOILET

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# 2882 SERIES

When installed so top of seat is 17" to 19" (432mm to 483mm) from the finished floor. MEETS THE AMERICANS WITH DISABILITIES ACT GUIDELINES AND ANSI A117.1 REQUIREMENTS FOR ACCESSIBLE AND USEABLE BUILDING FACILITIES - CHECK LOCAL CODES.

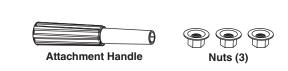
Thank you for selecting American Standard – the benchmark of fine quality for over 100 years. To ensure this product is installed properly, please read these instructions carefully before you begin. (Certain installations may require professional help.) Also be sure your installation conforms to local codes.

## CAUTION: PRODUCT IS FRAGILE. TWO PEOPLE ARE RECOMMENDED FOR HANDLING TO AVOID BREAKAGE AND POSSIBLE INJURY!

NOTE: For proper operation product requires a minimum of 30 psi working line pressure

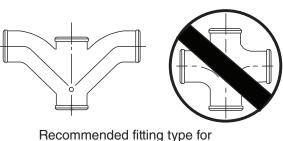
# **RECOMMENDED TOOLS AND MATERIALS**

Closet Carrier Support Putty Knife Regular Screwdriver Adjustable Wrench Sealant Tape Measure Carpenters Level Water Supply Line - Verify length required



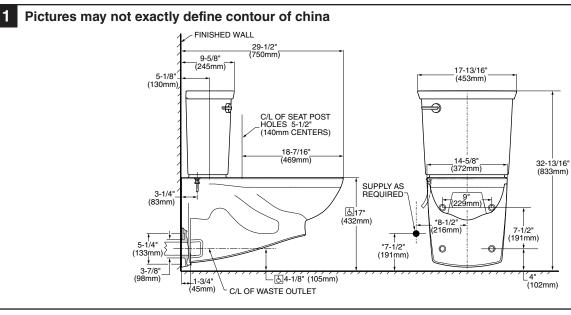
**EZ-INSTALL KIT INCLUDED WITH TANK** 

# **BACK-TO-BACK INSTALLATION**



back-to-back installations.

Depending upon your plumbing and venting conditions, the flow from the toilet in a back-to-back installation may create a vacuum on the system and draw water from the opposing bowl. The National Standards Plumbing Code prohibits the use of a cross fitting for drainage as throw over is possible. The code does approve a directional "Y" style fitting with proper venting to direct the water downward and away from the other toilet.





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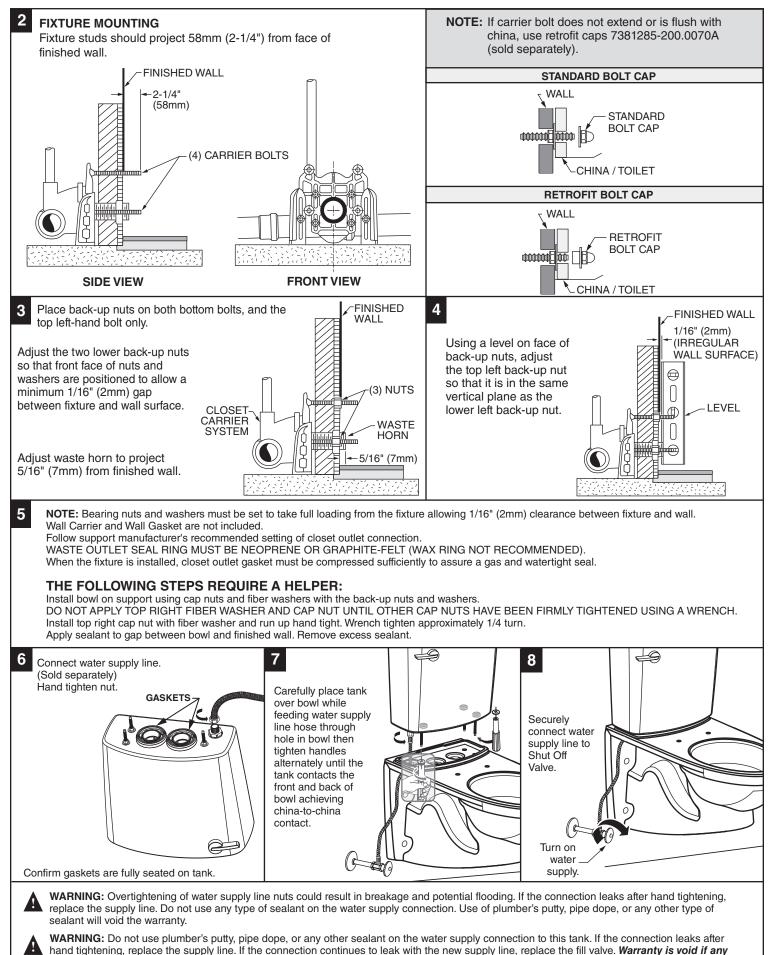
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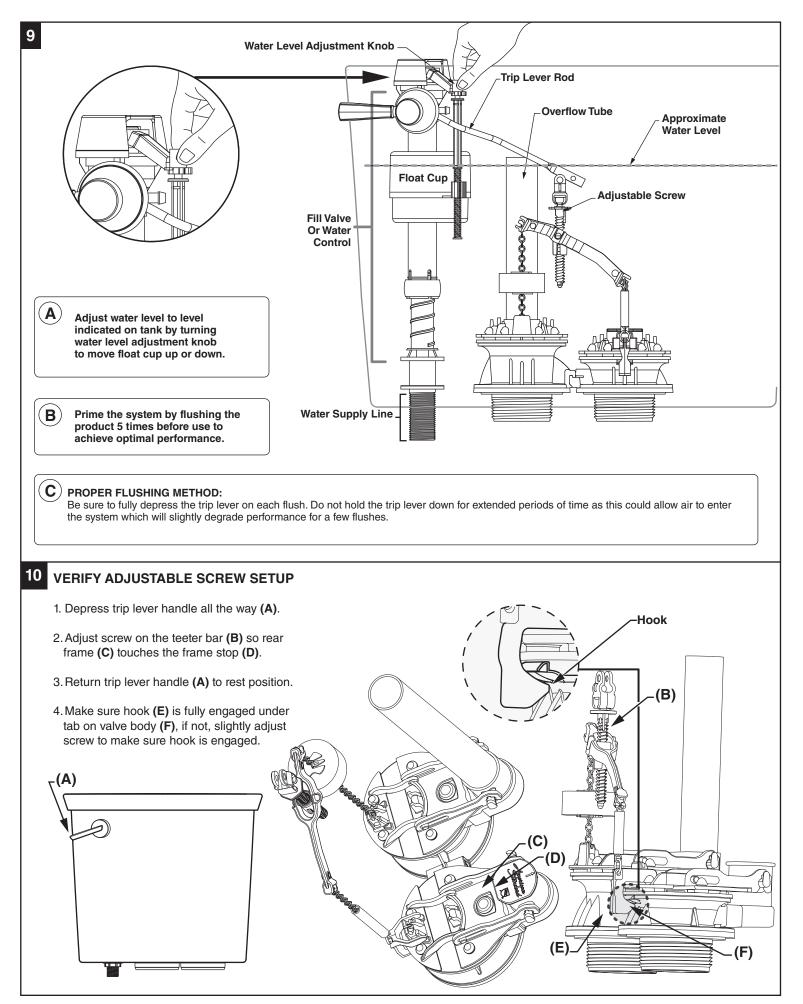
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type of sealant is used on the water supply connection.



**IMPORTANT:** American Standard does not recommend that the tank components be switched out with anything other than the furnished specified components as the performance could be affected. Any alterations made using anything other than the specified components could negatively impact the flush performance and will void the warranty.

# CARE AND CLEANING

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth.

**WARNING:** Do not use in-tank cleaners. These products can seriously corrode fittings in the tank. This damage can cause leakage and property damage. American Standard shall not be responsible or liable for any damage caused by the use of in-tank cleaners.

#### **TROUBLESHOOTING GUIDE - See Step 9-10 For Diagram** Problem **Possible Cause Corrective Action** Open valve and allow water to fill tank. a. Water supply valve closed. Does not b. Supply line blocked. Shut off water supply, disconnect supply line and inspect all gaskets and washers. b. flush Reassemble. C. Flush valve chain too loose or disconnected. Readjust chain length as required. C. d. Sand or debris lodged in water control. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf a. Bowl water level too low. a. Check that refill tube is connected to water control and inserted into overflow tube without Poor or being kinked or damaged. sluggish flush b. Supply valve partly closed. b. Open supply valve fully. Be sure that proper supply tube size is used. Partially clogged trapway and/or drain pipe Remove obstruction. Consult a plumber if necessary. C. C. and/or vent. Supply pressure too low. d. d. Normal supply pressure must be at least 20 psi. Tighten bolts as shown in Step 7 to make sure the tank is touching the piers of the bowl in Tank not installed tightly on bowl. e. e. the front and back of the product. Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve f. Product has air stuck in waterways. f. optimal performance. g. Check water level in tank to make sure it is at the correct height listed inside the tank. g. Incorrect tank water level Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve optimal performance. h. Adjust settings according to adjustable screw setup in Step 10 i. Reseat tank by shutting off water supply, disconnect supply line, remove tank mounting nuts, h. Trip lever not opening jet flapper to stop i. Air leak inspect all gaskets and reassemble Trip lever not returning to original position Adjust trip lever nut by loosening the nut a quarter turn at a time clockwise (reverse thread) j. Trip lever not returning to original pool. k. Loss of prime due to depressing on the trip j. k. Do not depress trip lever longer than 2 seconds for optimal performance. Depressing trip lever longer will negatively affect the toilet performance by causing a loss of prime. lever too long Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve optimal performance. a. Review Step 8 of installation procedure. a. Poor supply line connection. **Toilet leaks** b. Poor bowl to tank/wall connection. b. Review Step 1 through 8 of installation procedure. Cracked Bowl Send new bowl / return c. C. d. Loose tank nuts d. Tighten nuts, reinstall Loose flush valve mounting nuts Tighten nuts, reinstall e. e. Tank to Bowl gaskets defective f. Replace gaskets g. Black rim flapper leaking. Inlet valve will periodically Clean debris from seal surface. Replace flapper seal as needed and adjust settings g. run and you will see water coming from port in to according to adjustable screw setup in Step 10. the bowl h. Red jet flapper leaking. Inlet valve will periodically run h. Clean debris from seal surface. Replace flapper seal as needed and adjust settings according to adjustable screw setup in Step 10. a. Flapper seal leaking or deformed. Clean debris from seal surface. Replace flapper seal as needed. See web for more info. Toilet does a. b. Sand or debris lodged in water control. b. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions not shut off at: www.americanstandard-us.com/enews/fluidmasterguide.pdf c. Flush valve chain too tight, holding flapper open. C. Adjust settings according to adjustable screw setup in Step 10.

#### In the United States: American Standard Brands 1 Centennial Ave. Piscataway, New Jersey 08854 Attention: Director of Customer Care For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902 www.americanstandard.com

### In Canada:

AS Canada, ULC 5900 Avebury Rd. Mississauga, Ontario Canada L5R 3M3 Toll Free: (800) 387-0369 www.americanstandard.ca

#### In Mexico: American Standard B&K Mexico S. de R.L. de C.V. Via Morelos #330 Col. Santa Clara Ecatepec 55540 Edo. Mexico Toll Free: 01-800-839-1200 www.americanstandard.com.mx